



LE CORDON BLEU®
AUSTRALIA

PRE ARRIVAL BRIEFING





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AUSTRALIA



PRE ARRIVAL GUIDE

BRISBANE

WELCOME TO LE CORDON BLEU

Welcome and thank you for choosing to study with Le Cordon Bleu.

We are excited about your decision and look forward to welcoming you to our school and partnering with you in the next chapter of your learning.

In this pre-arrival guide, you will find some helpful information which will assist you in your commencement in your enrolled Le Cordon Bleu program, as well as life in Brisbane. In the meantime, if you have any questions or concerns, please do not hesitate to contact our Admissions staff via email at Australia-Admissions@cordonbleu.edu

We hope that you find your time with Le Cordon Bleu fulfilling and valuable.

Warm regards,
Le Cordon Bleu Australia



LIVING IN BRISBANE

Brisbane, capital of Queensland, is a large city on the Brisbane River. Clustered in its South Bank cultural precinct are the Queensland Museum and Sciencentre, with noted interactive exhibitions. Another South Bank cultural institution is Queensland Gallery of Modern Art, among Australia's major contemporary art museums. Looming over the city is Mt. Coot-tha, site of Brisbane Botanic Gardens. There is always something to do in Brisbane, whatever your passion. You can enjoy the sun and surf at wonderful beaches, attend world class sporting events and cultural festivals, visit galleries, museums and historic landmarks or enjoy beautiful food and wine at one of the city's thousands of cafés, restaurants or bars.

Here is a list of great things to do in Brisbane and surrounding regions:

- [Sir Thomas Brisbane Planetarium](#)
- [Tramway Museum](#)
- [Old Government House](#)
- [The Henderson Gallery](#)
- [Lone Pine Koala Sanctuary Admission with Brisbane River Cruise](#)
- [Stradbroke Island](#)

The Destination Brisbane website has plenty of information on what Brisbane has to offer. You may visit their website for their 'what's on' page to see different events that are held all year-round: www.visitacity.com/brisbane/travel_guide



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VISITOR & TRAVEL CENTRE

Queensland has Visitor Information Centres located throughout the state. Keep an eye on the blue and yellow information sign. Whether you need directions, suggestions or local knowledge, the staff at any Visitor Information Centre will be able to assist you. To find out locations, please visit <https://www.queensland.com/au/en/home>

COST OF LIVING

Queensland has one of the lowest costs of living in comparison with the other Australian states. Australian Education International estimates that an international student in Australia will spend about \$380 a week on accommodation, food, clothing, entertainment, transport and telephone. This figure is only an estimate though, and will change depending on your location, lifestyle and even your course. The above costs have been sourced from <https://insiderguides.com.au/cost-of-living-calculator/>

CULTURE AND PEOPLE

The Australian culture is best described as easy going, friendly and open. We value cultural diversity and a multicultural lifestyle. Many enjoy going to beaches, dining and drinking at restaurants and watching sports (especially Australian Rules football) just to name a few. There are a few Australian terms you may come across while conversing with Australians that you may be unfamiliar with. Australians tend to shorten many of their words and you will soon be accustomed to this. Here are a few of the common words used that should help you get through day to day life:

- Arvo = afternoon
- Barbie = barbeque
- Booze = alcohol
- Cuppa = a cup of tea or coffee
- Deadset = true
- Good Onya = good work
- Heaps = a lot, many
- Lollies = candy
- Loo = toilet
- Maccas = McDonald's

- No Worries = it's OK, you're welcome
- Reckon = for sure
- Stoked = happy
- To 'shout' someone = to pay for them
- Tea = dinner
- Thongs = flip flops

CLIMATE

Brisbane has a humid subtropical climate with hot, wet summer and dry, moderately warm winter. The average maximum temperature is 29°C in summer and 21°C in winter. Here you will find some information on temperature, rainfall and seasonal activities to help you plan your time in Brisbane: www.livingin-australia.com/climate-weather-brisbane/





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ACCOMMODATION

There are many accommodation options including student residences, private rental, homestay, or share accommodation.

When deciding which style of accommodation is best for you it is important to consider:

- your budget
- proximity of the property to the Le Cordon Bleu Brisbane Campus
- accessibility of the property to public transport, recreation facilities, cultural, shopping and entertainment precincts
- level of services provided e.g. meals, communal kitchens, laundry, cleaning, computer/Internet access
- safety and security arrangements

If you require last minute accommodation www.lastminute.com.au is a good starting point for short-term accommodation that can be booked online prior to your arrival.

LEGAL RESPONSIBILITIES

You have certain responsibilities to meet when it comes to paying accommodation expenses on time, cleaning and maintenance. You also have the right by law to feel secure in your property, maintained with working facilities. If there are any problems with your accommodation, talk to your agent or landlord (if renting), your international student support staff for on-campus living or the service where you found your homestay. There are also organisations such as tenants unions and consumer advocates that can provide assistance. To find out more visit the relevant government Fair Trading agency in your state/territory.

Tips

- Don't rely on photos on a website, make sure you visit the accommodation
- Avoid paying a deposit on a place you have never seen
- Never give out personal details to someone you've never met in exchange for more information about a property
- Be aware of your rights as a tenant and get advice from the proper channels
- If you need additional assistance, Student Services on your campus can help you with further resources.

STUDENT RESIDENCES

Student residences are great for living in an environment that is good for study and include essential facilities.

Facilities typically include a private bedroom and bathroom, common areas, laundries and indoor and outdoor recreation facilities. The cost varies from approximately AUD\$250-\$500 per week.

Other options available:

- [Atira](#)
- [Unilodge](#)
- [Urbanest](#)
- [Scape South Bank](#)
- [South Bank Campus](#)
- [Student Apartments](#)

Search for purpose built Brisbane student accommodation providers at studybrisbane.com.au, or visit International Student Support (ISS) to speak to an ISS Advisor who can assist you.

HOMESTAY

Homestay accommodation provides students with the opportunity to live with an Australian family and is considered by many to be safe and affordable. As temporary members of host families, students are introduced to authentic Australian food, culture and activities.

The cost of homestay is approximately AUD\$250 - \$300 per week normally including breakfast and dinner from Monday to Friday, and all meals on weekends and holidays.

What to expect in homestay accommodation:

- a family environment
- a bedroom, wardrobe and desk
- bathroom and laundry facilities
- towels, linen, pillows, blanket
- meals
- guidance and support with language practice

For further information, enquiries and bookings visit the [Australian Homestay Network](#) website.



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PRIVATE RENTAL

A range of private rental properties are available through Brisbane real estate agents. These include units, flats, houses, apartments and townhouses.

It is important to note the following when making a decision about renting a property:

- Rental properties can only be secured once you are in Australia. You may be requested to provide references as evidence that you are a responsible and reliable renter.
- The price of rental properties depends on the location, style of property, amenities, condition, etc.
- All agents will require you to pay a bond as part of the rental agreement. This is usually the equivalent of four week's rent. This is in addition to paying at least two to four weeks rent in advance.

REAL ESTATE AGENTS

Brisbane is well serviced by a number of reputable real estate agents who manage rental properties.

These include:

LJ Hooker Brisbane City Residential

Phone: (07) 3115 7100

Anthony John Group - South Brisbane

Phone 1300 586 583

Ascot PCG - Silk Ascot

Phone 1300 586 583

Ray White - Brisbane CBD

Phone (07) 3231 1000

OTHER RENTAL OPTIONS

If you wish to look for your own rental accommodation two useful websites are:

- www.realestate.com.au
- www.domain.com.au

You are strongly advised not to rent properties or share rooms through these sites without inspecting the property and meeting prospective house mates first. Le Cordon Bleu takes no responsibility for rental arrangements through these websites.

In Queensland, the Residential Tenancies Act provides the legislative framework for the renting and letting of properties. To find out more about your rights and responsibilities as a renter visit: www.rta.qld.gov.au





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SHOPPING

Brisbane has a variety of shopping precincts filled with shops to suit any style or budget. Shopping hours are generally 9:00am to 9:00pm. For more information visit blog.queensland.com/2017/08/10/brisbane-shopping-guide

Here are some of the main shopping malls in Brisbane:

- [Queen St Mall](#)
- [James Street](#)
- [Winn Lane](#)
- [Oxford Street](#)

FOOD

There are plenty of places to eat out, in and around Brisbane. The city centre is packed with stylish cafes with loads of foods to choose from. There are lots of reasonable lunchtime eating places in the city, and a wide range of food types in the shopping malls food halls offering lots of choice and variation. There are also a number of 'all you can eat' restaurants which are reasonably priced and guaranteed to fill you up. A number of reasonable but good quality cafes and restaurants can be found around Petrie Terrace and Paddington and also along South Bank. There are also a range of eating places in the Queen Street Mall and along Albert Street. You'll find many places along Brunswick Street and outside Brunswick Street Mall. You'll also come across Brisbane's Chinatown in Fortitude Valley which hosts a number of restaurants and a great lively atmosphere. Many are situated along Duncan Street, where there is no shortage of Asian restaurants. For cosmopolitan dining head to the West End. There are a wide range of modern cafes and several cheaper eating places as well. For a more upmarket eating area head along to the Eagle Street Pier Complex and the Riverside Centre. There are more modern cafes and excellent fine dining along both Hamilton's Racecourse Road and Milton's Park Road.

BANKING

It is a good idea to open an Australian bank account before you arrive in Australia so that your finances are organised for your new life as a student in Brisbane. Some Australian banks allow you to open a bank account up to 12 months prior to your arrival.

There are several Australian banks to choose from where they have accounts especially for overseas students. Most of these accounts do not charge monthly fees (while you are a student) and allow for quick and easy international transactions so you can receive money from overseas directly from your parents/caregivers.

Here are some of the major Australian banks:

- [Commonwealth Bank](#)
- [ANZ Bank](#)
- [Westpac](#)
- [National Australia Bank](#)

Please keep in mind while choosing a bank whether there are branches and ATMS (Automated Teller Machines) near where you are located.

A withdrawal fee of \$2.00 - \$5.00 may be applied if you use an ATM that does not belong to your bank institution.

MOBILE PHONE

It is best to purchase an Australian SIM card to use when you arrive in Australia.

There are two types of mobile phone accounts you can purchase:

PRE-PAID / PAY AS YOU GO (PAYG)

Prepaid plans offer flexibility and affordability as you are able to top up with credit as needed. You can purchase prepaid cards at many shops and supermarkets. The set-up process is easy and you will have an immediate Australian mobile phone number.

CONTRACT PLANS

Plans are suited for those who use their mobile phones often, and will remain in Australia for a fixed period of time. You will receive a handset (phone) upfront with no additional cost which includes a certain amount of calls, text messages and data for a fixed price per month. If you already own your own handset, you may purchase a SIM only plan which will cost less than a phone plan.

For more information on mobile phone accounts, visit the websites of major providers:

- www.optus.com.au
- www.vodafone.com.au
- www.telstra.com.au



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HOW TO GET AROUND IN BRISBANE

Brisbane has a diverse but easy-to-manage transport network.

TRAINS AND BUSES

There are two train and bus stations located within walking distance from campus: South Bank Station and South Brisbane Station. We are also steps away from the South Bank Ferry Terminal. If you are in the city, keep an eye out for the red stop signs- they offer a free loop around the city during the day! Buses servicing the inner city are very frequent, arriving every 5-15 minutes. On Friday and Saturday nights, Night Link buses run from the city and the Valley to surrounding suburbs from 1-5am.

FERRIES

Brisbane City Council operates a fleet of 21 City Cats and nine monohull ferries (including City Hoppers) along a network of 25 terminals stretching from The University of Queensland at St Lucia (UQ St Lucia) to Northshore Hamilton. City Cats operate seven days a week with regular services every 15 minutes for most of the day, and express routes and more frequent services during peak times. Further information about ferry services, including timetables, can be found on the translink website. BIKES There are multiple bike racks located across the campus if you prefer to ride. There are also a number of citycycle stations close to campus, on Glenelg Street and another on Ernest Street.

ABOUT GO CARD

Go Cards are the cheapest, most efficient way to get around Brisbane. Purchase a card from newsagents or ticket kiosks at stations and top up either in store, online or at machines at most stations. All you need to do is swipe on to your bus, train or ferry (look for the go Card sign) and swipe off when you leave. Single tickets are also available on most journeys. Off-peak prices apply from 9am-3.30pm and 7pm-3am weekdays and all day on weekends and public holidays. You can buy and top-up your go card online via gocard.translink.com.au, find go card retailer via translink.com.au/tickets-and-fares/go-card/locations or by calling 13 12 30. International students are generally not entitled to transport concessions in Queensland unless study is fully funded by specified Australian Government scholarships.

If you are an international tertiary student and your study is fully funded by specified Australian Government scholarships, you may be eligible for concession fares, including Concession To find out if you are eligible and for further details, visit translink.com.au/tickets-and-fares/concessions/tertiary

DRIVING IN NEW SOUTH WALES

If you have a valid overseas driver's licence, you are permitted to drive in Australia. However, if your overseas driver's licence is issued in another language other than English it will need to be translated. You must carry your licence documents with you at all times while driving, and show these, along with your passport, to police on request. If your licence expires while you are in Australia, you must obtain an Australian licence. For more information on how to obtain an Australian driver's licence, please visit <https://www.qld.gov.au/transport/licensing/driver-licensing/overseas/driving>.

DRIVING AT NIGHT

Night driving is from sunset to sunrise and the night vision increased risk, so if you have to drive at night, be extra cautious on the road.

DRIVING LAWS

Please take note of the following basic road rules to ensure that you drive safely and legally in Australia:

- Drive on the left-hand side of the road
- Stick to the speed limit of 50km/h in urban areas unless otherwise sign posted
- Ensure that you and all your passengers are wearing their seatbelt
- Do not use your mobile phone while operating your vehicle. The penalty for using your mobile phone can be up to AUD \$319 in fines plus demerit points.

For more information on Australian road rules, please visit www.tmr.qld.gov.au/Safety/Road-safety



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SAFETY

Australia is generally a safe country with low crime rates however it is still essential to take precaution in your everyday life to avoid placing yourself in dangerous situations.

PERSONAL SAFETY

- Always notify someone of where you are going and when you expect to return
- Take care when travelling at night time
- Do not leave your personal belongings unattended
- Always carry your mobile phone with you
- Avoid giving personal information to people you do not know
- Lock all doors before leaving your house or apartment
- Be wary when withdrawing money at ATMs and put your money away immediately
- Avoid listening to loud music or wearing headphones while crossing the road
- Avoid walking alone in dark areas at night.

SUN SAFETY

The sun in Australia can be very strong and can cause your skin to burn very easily.

Australia has one of the highest rates of skin cancer in the world. Being sun smart can reduce your risk of developing skin cancer and getting burnt.

- Avoid being in the sun for long periods of time between 10am and 3pm
- Wear sunglasses with UV (ultraviolet) protection
- Wear a hat that will protect your face
- Apply sunscreen (minimum SPF 30+)
- Wear clothing that covers as much of your skin as possible.

For more information, visit www.sunsmart.com.au

BEACH SAFETY

The beach is one of Australia's most recognizable and enjoyable features. For more information please visit <https://www.healthdirect.gov.au/beach-safety>

Here are some tips on how to enjoy the beach safely:

- Find the red and yellow flags and swim between them.
- Look at, understand and obey the safety signs.
- Ask a lifeguard for advice before you enter the water.
- Get a friend to swim with you
- Stick your hand up, stay calm and call for help if you get into trouble.





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AUSTRALIAN LAWS

If any laws of Australia are broken, you may be charged, imprisoned or sent back to your home country. The following are some you must take note of:

• Alcohol:

The legal age for alcohol consumption in Australia is 18 years old. You must not consume or purchase alcohol if you are under 18 years of age. You must be over 18 to serve alcohol and you must not purchase any alcohol on behalf of anyone under the age of 18. You may be asked to show proof of your age with your driver's licence, proof of age card or passport.

• Cigarettes:

The legal age to purchase and smoke cigarettes is 18 years old. It is illegal to purchase cigarettes on behalf of someone who is under 18. You may be asked to show proof of your age with your driver's licence, proof of age card or passport. Smoking may be restricted in or around certain locations. Please check relevant signs when visiting such areas.

• Drugs:

There are severe penalties for using or dealing illicit drugs in Australia, including fines, imprisonment and even deportation. If your student visa is cancelled, it may be difficult to get a visa to return to Australia in the future. Avoid being in any situation where drugs are involved.

• Stealing and Vandalism:

There are severe penalties for students involved in stealing, shoplifting or damaging public property.

• Harassment:

In Victoria, there is an Equal Opportunities Act, which protects everyone against discrimination on basis of gender, race, age or disability.

WORK

Finding a part-time job is a great way to gain experience and make new friends.

For international students, you can work up to 40 hours per fortnight during course term and can work unlimited hours during your scheduled course breaks. Please refer to the visa conditions listed on your visa grant letter.

There are many ways to find work in Brisbane:

- Local newspapers – check the job advertisements section
- Word of mouth
- Job seeking websites such as www.seek.com.au and www.careerone.com.au

VOLUNTEER WORK

From time to time, our Industry Engagement department will notify students of any volunteer work opportunities. Although volunteer work is unpaid, it is a great way to gain experience and build your resume.

TAX FILE NUMBER (TFN)

If you intend to work in Australia, we recommend that you obtain a TFN. You are advised to provide your TFN to your bank as soon as it is available to avoid unnecessary charges on interest earned.

More importantly, you should provide your TFN to your employer. Otherwise, your employer is required to withhold tax at the higher rate; e.g. up to 46.5% of your wage. For more information about obtaining your Tax File Number (TFN) please visit: https://www.ato.gov.au/Individuals/Tax-file-number/Apply-for-a-TFN/?=TFN_EasyRead.

Please note that you cannot apply for a TFN until you have arrived in Australia.

YOUR WORKPLACE RIGHTS

The Fair Work Ombudsman is reaching out to international students to encourage them to seek free help from the agency if they experience any issues while working in Australia.

To help you understand your basic workplace rights, where to obtain further information, and how to seek assistance from the Fair Work Ombudsman, contact the Fair Work Infoline on 13 13 94 or visit: www.fairwork.gov.au.



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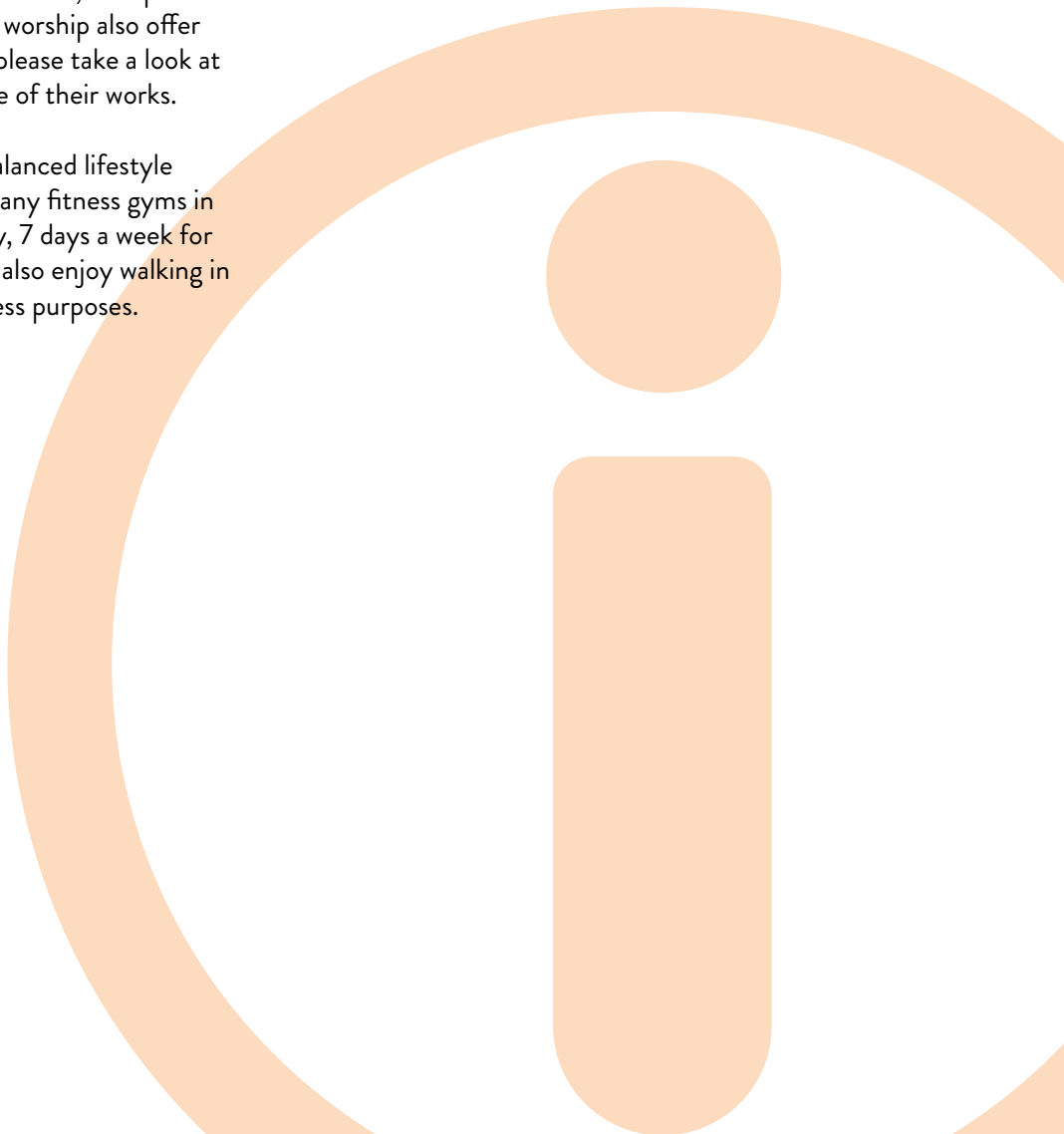
OTHER USEFUL INFORMATION

Study Brisbane is the official government website for studying in Queensland as an international student. This website has many useful resources and information on topics such as study, living, and work. Please visit www.choosebrisbane.com.au for more information. Another website for more information on international students studying in Australia is <https://insiderguides.com.au/city/brisbane/>

PLACES OF WORSHIP

Brisbane is quite a modern city with a diverse multicultural community which is evident by the number and variety of local places of worship including churches, mosques and temples. Many of these places of worship also offer community and children's programs, please take a look at their websites to fully gauge the scope of their works.

FITNESS It is important to keep a balanced lifestyle with fitness and exercise. There are many fitness gyms in Brisbane that are open 24 hours a day, 7 days a week for convenient access at all times. Many also enjoy walking in parks and using sport centres for fitness purposes.





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IMPORTANT INFORMATION

Please take note of the following important information to ensure you have a smooth transition to commencing your studies.

ARRIVAL CHECKLIST

- Inform parents, relatives and friends that you have arrived in Australia safely
- Keep all your important documentation in a safe place
- Explore the Le Cordon Bleu Campus
- Familiarise yourself in your new area
- Obtain a Tax File Number (TFN)
- Try to use public transport
- Attend the Orientation program

AFTER YOU ARRIVE AT THE AIRPORT

[Brisbane Airport](#) is located approximately seventeen (17) kilometres from the Brisbane CBD and is easily accessible by all modes of transport including car, train, taxi or bus. All terminals - T1 International, T2 Domestic and T3 Domestic can easily be found by following road signs to the airport (usually displayed by a simple airplane symbol). Taxis, shuttle buses, chauffeur driven cars and limousines all provide a service to and from the Brisbane Airport.

AIRPORT SHUTTLE BUS

Con-X-Ion is most convenient way to travel between Brisbane Airport and Brisbane CBD. For booking enquiries visit <http://www.con-x-ion.com/>

TAXI

Each terminal has its own sheltered taxi rank with supervisors on hand in peak hours to ensure a smooth flow of taxis for travellers. Curb-side supervisors can organize large taxis (station wagons) if you are carrying lots of luggage. There is an AUD\$4.00 Airport Toll (on top of your taxi fare) payable by all passengers taking a taxi from any Brisbane Airport taxi rank. If you would prefer to pre-arrange a taxi to pick you up, you can contact one of the following taxi companies:

[Black & White Cabs](#) Phone: 13 32 22

[Yellow Cabs](#) Phone: 13 19 24



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HOW TO GET TO LE CORDON BLEU

The TAFE Queensland Southbank Campus is the venue for our Le Cordon Bleu Brisbane Culinary Institute. Located in the heart of Brisbane's South Bank precinct. There are two train and bus stations located within walking distance from Campus: South Bank Station and South Brisbane Station. The campus is steps away from the South Bank Ferry Terminal.

For more information on which route will be most suited for you to the Brisbane campus, please visit www.brisbane.qld.gov.au

CAMPUS PARKING

Paid parking is available at South Bank Parkland and metered parking is available in the streets surrounding the campus. Make sure you check street signage for local parking restrictions.

CAMPUS MAP

The Le Cordon Bleu Brisbane Campus [map](#) is provided along with your Orientation flyer.

OFFICE HOURS The Le Cordon Bleu Brisbane corporate office is open Monday – Friday. Access to Le Cordon Bleu offices is from Colchester Street. If you need help or assistance in any matters, please visit the Student Services who will be able to answer your questions.

KEY CONTACTS

Reception: +61 8 8348 3000

Admissions: Australia-Admissions@cordonbleu.edu

Student Services: Brisbane-Studentservices@cordonbleu.edu



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COURSE CALENDAR AND STRUCTURE

For more information on program start and end dates, as well as term break dates, you may visit our [website](#) and refer to academic dates for the calendar year.

All of our programs consist of a mix of theory and practical subjects.

CULINARY PROGRAMS

Diplome de Cuisine

- Basic Stage On-campus (3 Months)
- Intermediate Stage On-campus (3 Months)
- Superior Stage On-campus (3 Months)

Followed by Work Integrated Learning (6 Months) in completion of **Certificate III in Commercial Cookery**.

Diplome de Patisserie

- Basic Stage On-campus (3 Months)
- Intermediate Stage On-campus (3 Months)
- Superior Stage On-campus (3 Months)

Followed by Work Integrated Learning (6 Months) in completion of **Certificate III in Patisserie**.

Grand Diplome de Cuisine et de Patisserie

Successful completion of Diplome de Cuisine and Diplome de Patisserie

Advanced Diploma of Hospitality Management

Followed by completion of the Certificate III in Commercial Cookery/Patisserie:

Certificate IV in Commercial Cookery/Patisserie

On-campus (6 months)

Exit point available at Certificate IV in Commercial Cookery & Certificate IV in Patisserie

Advanced Diploma of Hospitality Management

On-campus (6 months)

EXPECTATIONS

You are expected to attend all scheduled lectures and all classes. LCBA will monitor the academic progress of students.

Students who fail to meet academic progress requirements will be formally notified by e-mail and Student Visa Holders may risk being reported to the Department of Immigration and Border Protection (DIBP).

POLICIES AND PROCEDURES

As a registered training provider, Le Cordon Bleu is legally obliged to have policies and procedures in place to ensure that students are able to study in an environment which is safe, free of harassment, fair and equitable, and where individual rights and responsibilities are transparent and respected by all.

For more information on general and academic policies, please visit our website: www.cordonbleu.edu/australia/

PRIVACY POLICY

Le Cordon Bleu Australia may collect personal information from students. It is important for you to be aware of how such information is collected, managed and for some occasion released to a thirty party.

For more information on general and academic policies, please visit <https://www.cordonbleu.edu/australia/general-policies/en>





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INFORMATION FOR STUDENT VISA HOLDERS

- Comply with your student visa conditions
- Ensure you have and continue to maintain your Overseas Student Health Cover (OSHC) for as long as you stay in Australia on a student visa
- Advise your institution if you change your address or other contact details
- Meet the terms of your written agreement with your education institution
- Maintain satisfactory course progress and attendance.

Information about visa conditions for student visa holders is available on the Department of Immigration and Border Protection's website: <https://immi.homeaffairs.gov.au/visas/getting-a-visa/visa-listing/student-500>

STUDENT VISA COMPLIANCE

Student visas are temporary and are granted subject to a number of conditions. It is important that you read and understand the conditions attached to your visa. Le Cordon Bleu Australia (LCBA) is required to enforce strictly the visa conditions as part of our obligations as a Registered Training Organisation (RTO).

Please take special note of the following conditions:

- Your student visa allows temporary entry into Australia for study purposes only.
- You must maintain full time enrolment and cannot undertake part-time studies unless approved by the Academic Services as part of an intervention strategy or; you are completing remaining courses in the last semester of study.
- You may work up to a maximum of 40 hours per fortnight when your program is in session; please check your visa if work rights are attached.

YOUR RESPONSIBILITIES STUDENT VISA COMPLIANCE

- Attendance of 100% is expected as attendance is strongly linked to academic performance; students are to apply for Leave of Absence and provide LCBA with substantive documents (eg. Medical certificates) when unable to attend scheduled classes and activities.
- You are required to inform LCBA of any Change of Address while you are enrolled in our programs.

You can check if your visa allows you to work by using the Visa Entitlement Verification Online (VEVO) service. VEVO is a free online service for visa holders to check their current visa details. For further information, please visit www.homeaffairs.gov.au.

If you do not have internet access, you can call 131 881.

Department of Home Affairs (DHA) in Brisbane is located at:
299 Adelaide Street
Brisbane

CHANGE OF ADDRESS

- You must notify your education provider of your residential address in Australia within 7 days of arriving in Australia.
- You must notify your education provider of any change in your residential address within 7 days of the change.
- You must notify your education provider of a change of education provider within 7 days of receiving the electronic Confirmation of Enrolment certificate or evidence of enrolment.
- If you change your address and contact details in Australia or in your home country, you must update the details through the Student Portal within 7 days of the change.

OVERSEAS STUDENT HEALTH COVER (OSHC)

One of the requirements of holding a Student Visa is that you have private health insurance for the duration of your studies in Australia. Le Cordon Bleu use Allianz Global Assistance to cover our students during their studies. Overseas Student Health Cover (OSHC) is health insurance that provides cover to contribute towards the costs of:

- Out of hospital medical treatment
- In hospital medical treatment
- Prescription Medicines
- Emergency ambulance assistance

Your health cover has been taken out for one month prior to your first day on campus – this ensures that you are covered for any medical concerns prior to your commencement with Le Cordon Bleu. For more information go to:

www.allianzassistancehealth.com.au/en/student-visa-oshc/cover



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COMMENCING YOUR PROGRAM

EMOTIONAL PREPARATION

Moving to a new city is an exciting adventure. You will face new and exciting challenges as you take time to adjust to new teaching/learning styles, new cultures and for some, perhaps a new language. Initially, you may be experiencing mixed emotions such as happiness, sadness, tiredness, confusion, excitement, but all of these feelings are completely normal for anyone when arriving in a new country. As you become more familiar with your surroundings, these feelings will eventually pass. During the first few months, some experiences you may be going through are making new friends, learning adult independence, cultural differences, and missing family and friends. Don't forget that most of your fellow new students are also going through the same thing, so talking to and making friends with your classmates may help you adjust faster.

Here are some tips to help you adjust to your new environment:

- Contact family and friends back home regularly.
- Visit one of the TAFE Qld counselling staff who can offer you support and advice.
- Attend the Orientation program to get to know other students.
- Participate in school events held throughout the year.
- Read about Australian culture to help you prepare for life in Australia.

WHAT TO BRING (International Students)

Important documents to bring with you:

- Confirmation of Enrolment and any further outstanding documents as requested
- Passport with a valid student visa
- Your electronic Confirmation of Enrolment (eCoE)
- Medical prescriptions/certificates (Make sure you check with Immigration as you must declare any drugs or medication being brought into Australia)
- Contact telephone numbers for family and friends.

USEFUL ITEMS TO BRING TO AUSTRALIA

- Adaptor Plugs to ensure you can use any electrical items you are bringing with you. The electricity supply in Australia is 220-240 volts and 50Mhz.
- Personal items such as basic toiletries, alarm clock, electronic dictionary etc.
- Optical spares: spare spectacles or contact lenses if you wear them, as they can be expensive to replace in Australia.
- Medication and medication certificates from your doctor stating that the medication has been prescribed. You must declare any drugs or medicines you bring into Australia.

ITEMS NOT TO BRING TO AUSTRALIA Australia has very strict quarantine rules. Any food items, or items made from wood, plant or animal material must be declared upon your arrival. You are also prohibited from bringing any fresh food. If your items are not declared, or if they are unacceptable to bring into Australia, you may incur a fine or your items will be confiscated at the security screening. For more information on what you can and cannot bring into Australia, please visit: <https://info.australia.gov.au/information-and-services/passports-and-travel/customs-and-quarantine>

PRE-DEPARTURE CHECKLIST (International Students)

- Make sure you have applied for your student visa, you will need this upon entry into Australia.
- Organise your flights into Australia. Make sure this is a couple of days before Orientation so that you have time to familiarise yourself in your new home.
- Arrange your accommodation and organise how you will get there from the airport.
- Have some Australian dollars prepared before your arrival.



LE CORDON BLEU[®]
AUSTRALIA



PRE ARRIVAL GUIDE

BRISBANE

YOUR FIRST DAY

WHAT IS ORIENTATION?

A week-long series of activities and information sessions to welcome new students to the institute. New students are required to participate in the Le Cordon Bleu Orientation program. This program is designed to provide you with information and assistance to help you make a smooth transition to study at Le Cordon Bleu.

WHEN AND WHERE IS ORIENTATION?

Orientation is normally held on campus the week before classes commence. You will receive orientation information from our Admissions team. Should you have any queries about the program, please contact Admissions via email: Australia-Admissions@cordobleu.edu

WHAT HAPPENS AT ORIENTATION?

You will receive orientation information from our Admissions and Student Services team.

During orientation week, there will be opportunities to participate in events and activities to:

- meet some of the Le Cordon Bleu staff who will provide information on a range of services that will make adjusting to life in Brisbane smoother
- meet academic staff who will provide an overview of the study program, timetables, assessment requirements and relevant laws, policies and procedures
- learn about the Le Cordon Bleu digital services
- participate in a tour of the campus
- find out more about your Overseas Student Health Cover (international students only).

WHAT TO BRING TO ORIENTATION

- Contact details (Australian address, mobile number, permanent overseas address (if applicable), and emergency contact details)
- International students must also bring along the following documentation:
 - Passport
 - Letter of Offer/electronic Confirmation of Enrolment (eCOE)
 - A copy of your e-Visa.

Please note that attendance for the Orientation is compulsory and you must make every effort to attend for the whole duration. Please ensure that you wear appropriate attire. For information about dress code please refer to Orientation flyer.

If for any reason (including late issue of a visa) you will not be able to arrive in Australia prior to Orientation day, you must immediately contact our Admissions team at Australia-Admissions@cordobleu.edu

FAQ

General frequently asked questions (FAQ) is accessible via: www.cordonbleu.edu/australia/faq/en
[Culinary Student Guide](#)
[Higher Education Student Guide](#)



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BRISBANE
WELCOMES YOU